



731 Silverado Trails. Rosenberg, Texas 77471 USA TEL: (281) 342-1040

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## **Advanced EV**

**A Product Brand by LvTong USA  
Electric Vehicle**

### **Limited Vehicle Warranty**

LvTong USA LLC, a Texas Limited Liability Corp, warrants as described herein the “Advanced EV” product to the original retail purchaser, providing the product was purchased from a duly authorized LvTong USA LLC dealer and the purchaser registered the product within thirty (30) days of the sale.

Golf Car vehicles with passenger capacities of up to four (4) seats have a twenty-four (24) month limited warranty from the date of original registered retail purchase as set out below in Years 1, and 2.

Trucks, Utility Vehicles, eight (8), eleven (11), and fourteen (14) passenger mini shuttle buses, NEV/LSV mini cars and Classic Cars have a twelve (12) month limited warranty from the date of original registered retail purchase as set out below in Year 1.

The warranted vehicles described above shall be free from any defects in material or workmanship with respect to defective parts and limited labor subject to the terms of this Limited Warranty as follows:

Year 1: The first year of warranty shall cover the entire vehicle of any defective material and workmanship, excluding painted tops, cracked body panels and parts warranted by their respective manufacturer like batteries, tires and etc. Except for the specific exclusions below, road service or travel time is excluded from warranty.

Year 2: The second year covers only the electric vehicle having a limited warranty covering only the electric motor, speed controller, battery charger, transaxle, frame, front suspension, solenoid, and electrical wire harness and electrical switch in the system for defects only. Burnt motors are not covered under warranty, as they are not a defect but caused by other problems.

**SPECIFIC EXCLUSIONS:** Specific exclusions from this warranty shall include any adjustment items, parts replaced due to normal wear or routine maintenance including, but not limited to tires, wheel bearings, brake shoes and brake system parts, light bulbs, painted tops, seat covers, transportation, wind damage and any damages or charges



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incurred in transporting any Advanced EV vehicle or charger to customer as well as to and from a duly authorized LvTong USA LLC Dealer for service. Field service is also excluded from this warranty. All Advanced EV Vehicles used in a rental fleet are covered by a twelve (12) month limited warranty only and must be registered as such from date of delivery to dealer.

The warranty covers labor at our labor rate schedules listed in dealer package or at dealer request, and are subject to change without notice by LvTong USA LLC only. The warranty starts from the date of purchase and registration to the end user (the retail end user, or a rental fleet, and not a demonstrator or any other purpose other than as inventory for retail sales).

LvTong USA LLC does not offer a battery warranty. The Battery manufacturer handles all warranties of their products with the exception of the Sealed Lead Acid or AGM batteries sold with carts from LvTong USA LLC which have a twelve (12) month warranty on defects. Cracks in the case, or post breakage or burnt post are not defects and are classified as abuse and or neglect and are not under warranty.

This warranty is effective for 2014 models and up.

Specifically excluded also from any LvTong USA LLC warranty are adjustments/repairs made due to normal wear, routine maintenance items, cosmetic deterioration, weather deterioration and electrical components which are susceptible to fluctuations in current which is beyond the control of LvTong USA LLC as well as lack of yearly maintenance. This warranty also does not apply to Acts of God like power surges or other events over which LvTong USA LLC has no control over. Transportation charges for warranty service are excluded from this warranty and all replaced parts shall become property of LvTong USA LLC unless released by LvTong USA LLC acknowledgement in email or writing. Any parts repaired/replaced under this warranty shall be warranted for the remainder of the original warranty. This warranty excludes tires, which are warranted by their respective manufacturer.

The sole remedy under this warranty and LvTong USA LLC is the obligation in the event of a defect in the vehicle/battery chargers is that Pro Charge will, at its sole option, repair or replace any defective parts. This remedy precludes all other remedies including any lawsuits, claims or other proceedings alleging strict liability, negligence of contract or any cause of action. LvTong USA LLC reserves the right to improve or change the design of any Advanced EV vehicle or battery charger without assuming any responsibility to modify previously manufactured vehicles.

**WARRANTY PROCESSING DETAILS:** All warranty claims shall be filed via fax or email on a LvTong USA LLC warranty claim form with pictures when requested as



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well as all sublet jobs receipts prior to authorization to do warranty repairs and sometimes an RMA (return materials authorization) claim form may also be needed which will be supplied prior to any warranty work performed by a duly authorized Dealer.

All warranty parts will be paid for in advance and a credit will be issued at the time LvTong USA LLC has authorized such warranty claim and received defective part(s) back to our warranty service department for final evaluation. It is LvTong USA LLC decision whether the parts need to be returned on an individual basis. All required parts should be returned to LvTong USA LLC within 10 working days from time the claim is filed. Dealer(s) are responsible for the freight/shipping cost to LvTong USA LLC or to the parts warranty division if part is found not to be defective. LvTong USA LLC will be responsible for the shipping cost of all warranty parts to and from the Dealer or Distributors location once the claim is approved. Shipping is standard delivery. NO OVER NIGHT unless paid for by dealers and upon his (her) request.

**DISCLAIMER:** This warranty is made in lieu of all other warranties, implied or expressed, including any warranty of merchantability or fitness for a particular purpose. LvTong USA LLC further disclaims all liability for incidental, exemplary, punitive or consequential damages; to include but not limited to, personal injury or property damage arising from any defect in the Advanced EV vehicle or battery charger.

No agent, employee or representative of LvTong USA LLC. has authority to bind LvTong USA LLC any other agreement, representation or warranty concerning the goods sold under this warranty. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Products supplied to dealer by LvTong USA LLC are warranted only in accordance with LvTong USA LLC written warranty to consumers, which is supplied to dealer for Distribution, to Distributors, Dealers and customers and which may be amended or modified at LvTong USA LLC discretion. OTHER THAN THE WARRANTY CONTAINED IN LvTong USA LLC WRITTEN WARRANTY OR AS REQUIRED BY LAW, LvTong USA LLC DISCLAIMS ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT BY WAY OF LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. LvTong USA LLC DISCLAIMS ANY LIABILITY FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR COMMERCIAL LOSSES SUFFERED BY DEALER, ITS CUSTOMERS OR ANY THIRD PARTY,



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except as provided under state law. This warranty expressly excludes any and all Products which Dealer has altered, changed or modified in terms of form, features, function or configuration after said Products are supplied by LvTong USA LLC in their original form. Dealer shall show customers any applicable LvTong USA LLC warranty prior to sale of the Products and will furnish customers a copy of any applicable LvTong USA LLC warranty at the time of sale. Dealer shall not give, or purport to give any additional or different warranty to customers on behalf of LvTong USA LLC, other than the applicable written warranty of LvTong USA LLC for the Products.

Dealer acknowledges the importance of their service department in providing to owners of the Products prompt and skilled warranty service and the need to comply with all laws relating to warranty service. Dealer shall give immediate service to such warranty requests. Dealer shall submit complete and accurate claims to LvTong USA LLC for reimbursement on their account for parts and labor used in performing warranty service on warranty claim forms of LvTong USA LLC with all information required therein; and LvTong USA LLC shall reimburse Dealer on their account for such parts and labor, in accordance with the effective schedules and rates applicable to Dealer. Dealer shall keep and retain complete and accurate records and documents supporting such claims, in the event of the discovery of any improper claim or payment. LvTong USA LLC may charge back to Dealer all payments or credits plus interest thereon made by LvTong USA LLC to Dealer pursuant to such claims or otherwise, as well as the costs to LvTong USA LLC for such audit and the recovery of such payments or credit.

**ASSISTANCE AND PROTECTION** In the event any warranty claim arises that dealer is unable to perform, LvTong USA LLC should be promptly notified by dealer and be provided the details of the claim and LvTong USA LLC shall use reasonable efforts to resolve such claim. LvTong USA LLC will have service representatives available for Dealer to CONSULT WITH, if necessary, in connection with service problems. LvTong USA LLC is relying upon dealer's assurance that it has capable personal and service techs qualified to perform service obligations for the products. Dealer agrees to fully protect LvTong USA LLC from any claims, liability or loss that may result from a failure of Dealer to properly perform service for the Products as required hereunder or under applicable law. LvTong USA LLC is not the dealers or Distributors service department and are there are here to assist as needed only.

**WARNING:** Any modification or change to the vehicle or battery charger which alters the weight distribution of the vehicle, its stability, increases the speed, or alters the output of the battery charger beyond the factory specifications can cause personal injury and will void this warranty. Do not make any such modification or any other alteration, which would adversely affect the safety of the vehicle. Adding a folding



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rear seat to the car is the only exception that LvTong USA LLC agreed cover under this warranty.

**VOIDING OF WARRANTY:** This, and any other warranty, shall be void if: (1) the vehicle or battery charger is abused or otherwise not used in its intended manner; (2) if it is in an accident or collision;(3) it shows indications that the speed setting was adjusted or modified allowing the vehicle of operate beyond LvTong USA LLC specifications, including but not limited to alterations to the braking system, electrical system, steering or other operating systems of vehicle or shows indication that routine maintenance was not performed when and in the manner specified in the LvTong USA LLC maintenance and service publications or owners manual. This warranty shall be void with respect to any defect or damage caused by or as a result of or related to parts or accessories which are not manufactured or authorized by LvTong USA LLC, or were not installed per LvTong USA LLC instruction or were covered by another manufacturer warranty, whether expired or not.

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